

# Relationships and Interactions with Children



## Background

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Young children are likely to make far more mistakes than adults because their abilities to think and reason are in the early stages of development, their life experience is limited.

Educators can effectively help children to learn social skills by providing them with supportive physical and social environments to learn and practise their social skills. When children make a mistake, educators are best to treat the children with respect and empathy as they guide and encourage them to recognise, manage and learn from the mistake, and to express their emotions in positive, non-threatening and productive ways.

## Policy statement

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This Policy sets out Jindabyne OSHC's expectations for educators' relationships with young children and to facilitate the children's friendships with each other. It also details the approach to children who have difficulty relating to others and following guidelines that uphold the safety, dignity and rights of other children.

## Strategies and practices

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- The Service's wide variety of resources, materials and equipment meets the needs (e.g. age, development, culture) and interests of the children, and supports children's learning and harmonious play.
- The educational program is based on the knowledge, ideas, culture, abilities and interests of each child as communicated to educators by their parents, observed by educators and contributed to by the children. In addition, each child's learning and development are supported as part of the programming cycle of planning, documentation and evaluation.
- The Service's expectation that educators relate to children in accordance with this Policy and is emphasised during their induction.
- The Service's rosters ensure continuity of care so that the children are with educators who know them well and are interested in what they think, feel and do. Further, the educators promote the children's wellbeing, self-esteem and sense of security by being responsive, warm, trusting and respectful.
- Educators consistently model positive social skills in their everyday interactions with other adults and children.
- The Service is committed to working in partnerships with parents to best meet the education and care needs of their children. The communication between home and the Service is especially

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important when children experience difficulty relating to others, and ensures that each party is aware of what is occurring in the child's day where appropriate.

- The program has extended periods of uninterrupted play which accommodate child-initiated, educator-initiated and co-constructed activities. This blend provides children the opportunities to make choices, contribute their own ideas, thoughts and feelings – and to develop social competence. Children then know that they are valued as capable and competent.
- Routines are unhurried, largely social occasions.
- Educators intentionally teach children to play and to complete projects together, and to resolve social conflicts that arise from time to time.
- Educators encourage children's efforts, rather than praise the child.

## **When responding to children who have difficulty relating to others or following guidelines, educators:**

- Take a positive approach to guiding children's behaviour. They accept children's behavioural mistakes as a natural part of acquiring social skills, and view any mistake as a teaching/learning opportunity – rather than as a distraction.
- Draw upon strategies that do not diminish the child in the eyes of others and, at the same time, do not negatively affect onlooking children. Strategies could include: redirection, reminders of the rules (without censure), suggesting alternatives, offering choices and encouraging children to think about how others might feel (empathy).
- Question aspects of the environment that might contribute to the behaviour
  - Is adequate and safe playing space available?
  - Do the resources, materials and equipment meet the children's needs?
  - Can children choose freely from the resources, materials and equipment?
  - Has sufficient personal play space been provided?
  - Is a quiet play space available?
  - Is an active play space available?
- Consider other influences on the child
  - Specific circumstances
  - Specific times of day
  - Developmental issues
  - Prior experiences, particularly those within their family.
- Adopt a problem-solving approach which involves the children in deciding what to do in the situation.

## **When managing children with recurrent difficulty relating to others or following guidelines, educators:**

- Maintain written records of dates, times, circumstances and possible causes of the incidents.
- Discuss with the parents any concerns about their child's behaviour. Collaborate with them.

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- Refer parents to an external support agency, when appropriate, and work collaboratively with that agency to ensure a consistent approach.

## Responsibilities of parents

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- To inform the Service of any changes in their child's education and care needs.
- To contribute to the program.
- To provide the Service with up-to-date information on their child and on any external circumstances affecting the child.
- To collaborate with educators.
- To seek professional help for their child when recommended by the Service.

## Procedures and forms

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- N/A

## Links to other policies

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- Enrolment and Orientation Policy
- Educational Program
- Staffing Policy

## Links Education and Care Services National Regulations 2011, National Quality Standard 2011

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Regs	155	Interactions with children
	156	Relationships in groups

QA	1.1.1	Curriculum decision-making contributes to each child's learning and development outcomes in relation to their identity, connection with community, wellbeing, confidence as learners and effectiveness as communicators
	1.1.2	Each child's current knowledge, ideas, culture, abilities and interests are the foundation of the program
	1.1.3	All aspects of the program, including routines, are organised in ways that maximise opportunities for each child's learning
	1.2.2	Educators respond to children's ideas and play and extend children's learning through open-ended questions, interactions and feedback
	1.2.3	Each child's agency is promoted, enabling them to make choices and decisions that influence events and their world
	1.3.1	Each child's learning and development is assessed or evaluated as part of an ongoing cycle of observation, analysing learning, documentation, planning, implementation and reflection
	2.1.1	Each child's wellbeing and comfort is provided for, including appropriate opportunities to meet each child's need for sleep, rest and relaxation
	2.2.1	At all times, reasonable precautions and adequate supervision ensure children are protected from harm and hazard

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2.2.3	Management, educators and staff are aware of their roles and responsibilities to identify and respond to every child at risk of abuse or neglect
4.1.2	Every effort is made for children to experience continuity of educators at the service
5.1.1	Responsive and meaningful interactions build trusting relationships which engage and support each child to feel secure, confident and included
5.1.2	The dignity and the rights of every child are maintained
5.2.1	Children are supported to collaborate, learn from and help each other
5.2.2	Each child is supported to regulate their own behaviour, respond appropriately to the behaviour of others and communicate effectively to resolve conflicts
6.1.1	Families are supported from enrolment to be involved in the service and contribute to service decisions
6.1.2	The expertise, culture, values and beliefs of families are respected, and families share in decision-making about their child's learning and wellbeing
6.2.2	Effective partnerships support children's access, inclusion and participation in the program
7.1.1	A statement of philosophy guides all aspects of the service's operations
7.2.2	The educational leader is supported and leads the development and implementation of the educational program and assessment and planning cycle

## Sources

- Abbey, B. (2007). *Behaviour management of children in long day care centres: The effects of training on carers' practices*. PhD thesis
- Education and Care Services National Regulations 2011
- Gartrell, D. (1995). Misbehaviour or mistaken behaviour. *Young Children*. 50(5) 27-34
- Guide to the National Quality Framework 2018 (September 2020 Update): Section 4 – Operational Requirements <https://www.acecqa.gov.au/sites/default/files/2020-09/Guide-to-the-NQF-September-2020.pdf> accessed 30 December 2020

**Further reading and useful websites** (Consistent with the approach of the National Quality Framework, the following references have prioritised efficacy and appropriateness to inform best practice, and legislative compliance over state or territory preferences.)

- Abbey, B. *Guiding Children's Behaviour*. [https://www.childcarebydesign.com.au/uploads/aca-queensland-ee-spring-2014\\_bg.pdf](https://www.childcarebydesign.com.au/uploads/aca-queensland-ee-spring-2014_bg.pdf) accessed 30 November 2020
- ACECQA. *Inappropriate Discipline*. <https://www.acecqa.gov.au/sites/default/files/2020-06/inappropriate-discipline.pdf> accessed 30 December 2020
- ACECQA. *Supporting Children to Regulate Their Own Behaviour*. [https://www.acecqa.gov.au/sites/default/files/2020-01/QA5\\_Supporting\\_children\\_to\\_regulate\\_their\\_own\\_behaviour.pdf](https://www.acecqa.gov.au/sites/default/files/2020-01/QA5_Supporting_children_to_regulate_their_own_behaviour.pdf) accessed 30 December 2020
- Australian Children's Education and Care Quality Authority – <http://www.acecqa.gov.au/> accessed 30 December 2020
- Early Childhood Australia – <http://www.earlychildhoodaustralia.org.au/> accessed 30 December 2020
- Tebyani, V. (2009). *Guiding children's behaviour in child care*. [http://ncac.acecqa.gov.au/family-resources/factsheets/guiding\\_childrens\\_behaviour.pdf](http://ncac.acecqa.gov.au/family-resources/factsheets/guiding_childrens_behaviour.pdf) accessed 30 December 2020

# Relationships and Interactions with Children

## Policy review

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The Service encourages staff and parents to be actively involved in the annual review of each of its policies and procedures. In addition, the Service will accommodate any new legislative changes as they occur and any issues identified as part the Service's commitment to quality improvement. The Service consults with relevant recognised authorities as part of the annual review to ensure the policy contents are consistent with current research and contemporary views on best practice.

## Version Control

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Version	Date Reviewed	Approved By	Comments/Amendments	Next Review Date
1	8 January 2018	Dr Brenda Abbey (Author)	Updated to changed NQF requirements 1 February 2018. Service to modify policies to its specific needs.	
2	6 September 2019	Dr Brenda Abbey (Author)	Updated references.	
3	29 November 2020	Dr Brenda Abbey (Author)	Updated references.	
4	30 December 2020	Dr Brenda Abbey (Author)	Updated references.	
5	12 March 2021	Kylie Showman	Policy reviewed and updated.	